

Leigh Day & Co

Direct Dial: 020 7650 1234

Email: mday@leighday.co.uk

Your Ref:

Our Ref: MJD.NMA.71567.2 /Roma

Mr Lamberto Zannier
Special Representative of the Secretary General
United Nations Mission in Kosovo
UNITED NATIONS
New York
NY 10017

12 February 2010

By email and post

Dear Mr Zannier

Re: Roma, Ashkali and Egyptian Claim for Compensation on Behalf of Roma Residents of Internally Displaced Person Camps in Mitrovica, Kosovo

We write further to our letter of 21 January which remains unanswered.

Within that letter, we set out the anxiety and distress our clients suffer, as a result of ongoing delay with the investigation of their claim. Despite informing you of this, yet a further three weeks have passed and we fail to have heard from your office, or the office of Legal Affairs.

You assured us, in your letter of 30 October 2009 that '*the United Nations takes this matter very seriously*'. We are yet to see evidence of this. Indeed, assuring our clients', that you are taking the matter seriously, is virtually impossible.

Whilst we appreciate, and understand, that your review of this matter is ongoing, we do not appreciate radio silence. We see no reason why you are unable to share with our clients, the nature of your investigations to date and your proposed timeframe for further investigation of this matter. This is important for several reasons, not least of which is that our clients are still being exposed to on-going dangers by living in the UDP camps.

At the very least, we expect to receive by return:

- Postal address, email address and contact name and telephone number of the person at the OLA who is responsible for our clients claim

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Leigh Day & Co

- A timetable from UNMIK and OLA detailing the proposals for investigating our clients claim

Yours sincerely,

A handwritten signature in black ink that reads "Leigh Day & Co." in a cursive, slightly stylized font.

LEIGH DAY & CO

Cc The Secretary General, His Excellency Ban Ki-moon

Cc Assistant Secretary-General for Legal Affairs, Mr Peter Taksoe-Jensen

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21 January 2010

Dear Mr Zannier

Re: Roma, Ashkali and Egyptian Claim for Compensation on Behalf of Roma Residents of Internally Displaced Person Camps in Mitrovica, Kosovo

We write further to your letter of 7 December 2009.

Despite your assurances within that letter that you would ask UNMIK's Office of Legal Affairs to establish communication with us, we have not heard from them.

Following receipt of your letter, we made contact with Mr Van Lamoen ourselves, whom we presumed to be a suitable representative within the legal office. A copy of our letter to him is attached. We have not, as yet, received the courtesy of a response.

It has now been 7 weeks since you promised to open communications for our clients yet we have heard nothing. Overall, it has been over 3 months since we first contacted you, and you have failed to respond substantively to our clients claim. This serves to cause additional distress and anxiety to our clients who await news as to how the United Nations propose to deal with their claim.

It is deeply unjust to fail to address our clients' claims in a timely and responsible fashion.

We would be grateful to hear from you, and from UNMIK's legal office, within 7 days.

Yours sincerely,

Leigh Day & Co